



HAPPY HEARTS

Learning Centre

Prospectus 2026 / 2027

“A safe and supportive space to learn and grow”

★ OFSTED Registered

★ Ages 5–15

★ Mon–Fri 7:30am–6:00pm

Reg. No. 2860344

Primary through secondary

Flexible before & after school care

A Warm Welcome

Dear Families,

Thank you for your interest in Happy Hearts Learning Centre. For over ten years we have been providing a warm, nurturing environment where children aged 5 to 15 can feel safe, valued and inspired to learn. Whether your child is joining us for breakfast club, after-school care or our exciting holiday programmes, we promise to treat every child as an individual and support their growth every step of the way.

Our experienced, DBS-checked team is passionate about creating positive experiences for children and building genuine partnerships with families. We would love to welcome you and your child – please do not hesitate to get in touch or pop in for a visit.

Warm regards,

The Happy Hearts Team

About Us

Happy Hearts Learning Centre is a well-established, OFSTED-registered childcare provider located on Normanton Road in Derby. We serve families across the local community by offering flexible, affordable and high-quality childcare for school-age children.

- OFSTED registered (No. 2860344) – inspected and approved
- Over 10 years of experience in childcare and education support
- Children aged 5–15 years welcomed
- Open Monday to Friday, 7:30am to 6:00pm
- Government funding accepted (Tax-Free Childcare, Universal Credit, vouchers)
- Enhanced DBS checks for all staff
- First aid trained staff on site at all times

Our Services

Pre-School & After School Club

Safe, structured programmes before and after school, providing a welcoming space for children to relax, socialise and engage in purposeful activities.

Childcare

Professional childcare with qualified, caring staff who give every child the individual attention they deserve.

Learning Support

Tailored educational support to help children with their studies, building confidence and key academic skills in a supportive setting.

Creative Activities

Arts, crafts and creative projects that encourage self-expression, imagination and the development of fine motor skills.

Homework Time

Dedicated quiet time with staff support to help children complete their homework effectively each day.

Games & Group Activities

Fun, supervised group activities and games that develop teamwork, social skills and physical wellbeing.

Why Choose Happy Hearts?

Flexible Scheduling

Flexible drop-off and pick-up times to fit around your family's working day, including before school, after school and holiday care.

Highly Qualified, Caring Staff

All staff hold enhanced DBS clearance and relevant childcare qualifications. Safeguarding training is kept fully up to date.

Small Group Sizes

We maintain low child-to-staff ratios so every child receives individual attention and personalised care.

Government Funding Accepted

We accept Tax-Free Childcare, Universal Credit childcare element and existing childcare voucher schemes to keep costs manageable.

Safe, Stimulating Environment

Fully insured premises with robust safeguarding policies, first-aid trained staff and a warm, positive atmosphere.

Regular Communication

We keep parents informed about their child's day, progress and any upcoming events through daily updates and our parent communications.

Fees & Pricing

Service	Rate	Notes
After School Club – Standard Session	£22.00 / session	End of school to 6:00pm
After School Club – Short Session	£16.00 / session	End of school to 4:30/5:00pm
Ad-hoc Hourly Rate	£15.00 / hour	Minimum 2 hours
Holiday Club – Daily Rate	£30.00 / day	Full day of activities
Holiday Club – Weekly Rate	£100.00 / week	5 days (10% saving)
Late Booking Surcharge	+£1.00 / session	Booked within 10 days

Payment Methods Accepted

- Cash
- Bank Transfer
- Tax-Free Childcare
- Universal Credit (childcare element)
- Childcare Vouchers (existing schemes)

Fees are payable in advance for booked sessions. A deposit is required to secure your child's place. Sibling discounts are available – please ask us for details.

How to Enrol

Getting started is straightforward. Simply follow the steps below:

1. Contact us by phone, email or pop in during opening hours to check availability.
2. Complete our registration form with your child's details, medical information and emergency contacts.
3. Provide the required documents (proof of your child's identity, parent/guardian ID and completed emergency contact details).
4. Pay the registration deposit to confirm your child's place.
5. Attend a settling-in session – at no extra charge – so your child can meet the team and get comfortable in the setting.
6. Your child starts with us! We will be in touch regularly with updates.

Registration forms are available in person at our setting or by request via email. We welcome visits at any time – please call ahead so we can make sure a senior member of staff is available to meet you.

Get In Touch

Address	201-203 Normanton Rd, Derby DE23 6US
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Phone	01332 650108
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Email	info@hhlearning.co.uk
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Website	www.hhlearning.co.uk
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Opening Hours	Monday – Friday, 7:30am – 6:00pm
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OFSTED Reg.	2860344
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We look forward to hearing from you and welcoming your family to Happy Hearts Learning Centre.